

To Whom It May Concern:

Kidde-Fenwal, through its Kidde Fire Systems (KFS) and Kidde Fire Protection (KFP) brands and operating entities, is a global leader in fire protection, protecting people, property and processes from fire hazards. Ensuring these systems are designed and installed to operate as intended and in compliance with the applicable codes is of paramount importance to our organization.

Therefore, Kidde-Fenwal sells its systems exclusively via an authorized global network of Engineered System Integrators and Fire Equipment Distributors and provides them with detailed product training, so they are well versed in all aspects of design, installation, configuration, testing, commissioning, preventative maintenance, and service.

We strongly recommended that only our Authorized Distributors be used to install and service KFS / KFP branded equipment. Allowing non-certified or personnel untrained by KFS / KFP to perform this work may result in systems being installed, configured and/or tested incorrectly which could result in damage to equipment and/or property, as well as injury or death due to systems not operating as required.

End users, building and asset owners and operators considering using non-certified personnel to execute installer and service-level functions should consider the potential increased liability, longer response times and additional expenses for parts damaged by misuse that would no longer be covered under warranty.

To avoid this risk, always utilize factory authorized KFS / KFP distributors for the initial design, installation, testing and commissioning and also for the preventative maintenance, parts and service.

To find an KFS / KFP authorized distributor closest to you, go to [Find a KFS or KFP Distributor](#) or contact your KFS / KFP Regional Sales Manager from [here](#).

Should you have any questions, please do not hesitate to contact the below Regional Sales Directors.

Best regards,

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